

Rental Policies and Procedures

MAKING A RESERVATION

To confirm a reservation, we require your contact information and a non-refundable deposit. The deposit is usually equal to a minimum of 25% of your order total and is applied towards your final balance. Your order will not be considered 'reserved' until a deposit and contact information are received.

It is the customers responsibility to secure an ample space, on a hard flat surface, in a safe location sizable to fit rented unit. Units that require us to drive to the location means that we **MUST** be able to drive a full-size van and trailer to the **EXACT** spot unit will go. Care must be taken that power lines, trees, fences and other obstructions will not be an issue with set up. Please note, if any of these items prevent the set-up of your unit(s), the deposit paid will be forfeited.

PAYMENTS

Deposits can be made in any of the following ways: credit card, cash or local personalized check with ID. We take deposits in person, over the phone, or by mail. Final payment is due upon arrival of set up. Final payment can be made by cash or a local check with a valid Florida drivers license. No credit cards for final payment. A responsible adult must be present at set up to sign the contract, pay the balance and discuss where rented items will be set up. **IF AN ADULT IS NOT PRESENT AND PAYMENT AVAILABLE, DEPOSIT WILL BE FORFEITED AND RENTED ITEMS NOT DELIVERED.** Please understand that most days Jumpin Beans has a full schedule of deliveries. We take being on time very serious....

If Jumpin' Beans determines cancellations are necessary due to inclement weather such as precipitation, high winds, other acts of nature or other dangerous circumstances, your deposit will be refunded in full or credited for future use. We reserve the right to cancel any reservation that may jeopardize safety.

CHANGES AND CANCELLATIONS

Your satisfaction is of the utmost importance to us. The day you book your order the items are considered out of our inventory for your date and thus made unavailable to other potential customers. This ensures you will have all the items you need on the date you require them. Because of this, we do have certain policies regarding changes to your order.

Cancellation of items within 90 days of event will be charged a \$25.00 order charge

Cancellation of items 60-89 days prior to the event will be charged a \$50.00 fee for each item cancelled or changed.

Cancellation of items 30-59 days prior to the event will be charged a \$75.00 fee for each item cancelled or changed.

Cancellation of items less than 30 days prior to the event will forfeit the entire deposit

For items ordered for pick up at our shop, we require the full amount to be paid at the time the order is placed, this amount is 100% non-refundable.